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## BEFORE

## THE PUBLIC SERVICE COMMISSION OF

## SOUTH CAROLINA

DOCKET NO. 96-386-C - ORDER NO. 97-844

OCTOBER 1, 1997

IMP

IN RE: Mamie L. Jackson and Dana Sumter,
Complainants,

vs.

BellSouth Telecommunications, Inc., Respondent.

ORDER
GRANTING
RECONSIDERATION,
SETTING MATTER
FOR HEARING,
AND ALLOWING
BLOCKING OF
LONG DISTANCE
ACCESS

This matter comes before the Public Service Commission of South Carolina ("the Commission") on the filing made by Mamie L. Jackson ("Complainant" or "Ms. Jackson") responding to Commission Order No. 97-765, dated September 5, 1997, entitled "Order Dismissing Complaint." Due to the nature of the filing, the Commission shall treat Ms. Jackson's filing as a request for reconsideration of Order No. 97-765.

On January 6, 1997, Ms. Jackson filed a Complaint against BellSouth Telecommunications, Inc. ("BellSouth") regarding the discontinuance of local service which arose from an apparent disputed bill for long distance service. (Dana Sumter was subsequently added as a Complainant.) On August 14, 1997, BellSouth filed with the Commission a Motion to Dismiss. The Motion to Dismiss requested dismissal of Ms. Jackson's and Ms.

Sumter's Complaint. BellSouth's Motion to Dismiss stated that its Motion was based on the failure of the Complainants to file and serve testimony and exhibits in support of their respective complaints. BellSouth also requested permission to terminate the Complainants' respective telecommunications services consistent with BellSouth's tariff provisions and the Commission's Rules, since at the time of the Motion to Dismiss, both Complainants allegedly owed monies for telecommunications services rendered. Order No. 97-765 dismissed Ms. Jackson's and Ms. Sumter's Complaint against BellSouth. However, Order No. 97-765 did not take a position on BellSouth's request that telecommunications services to the Complainants should be terminated.

Upon consideration of Ms. Jackson's filing, the Commission hereby grants reconsideration of Order No. 97-765. By her filing, Ms. Jackson alleges, inter alia, improper service of the Motion to Dismiss by BellSouth and lack of notice that the Commission would entertain the Motion to Dismiss on September 5, 1997. Further, Ms. Jackson alleges that she does not owe money to BellSouth. The Commission notes that BellSouth filed a Response to Ms. Jackson's Motion for Reconsideration.

In granting reconsideration of Order No. 97-765, the Commission is aware that the Complaint remains unresolved. Therefore, to bring the Complaint to a closure, the Commission grants reconsideration and orders that the matter be set for hearing in thirty (30) days. As long distance charges are the underlying dispute to the Complaint and as the alleged long

distance charges continue to increase pending resolution of this matter, the Commission will allow BellSouth to block access on the Complainants' long distance calling.

## IT IS THEREFORE ORDERED THAT:

- 1. The Complainant's filing requesting reconsideration of Order No. 97-765 is granted.
- 2. A hearing on the Complaint of Ms. Jackson and Ms. Sumter shall be scheduled thirty (30) days hence.
- 3. The hearing on the Complaint shall be set for November 4, 1997 at 2:30 p.m., and the hearing shall be convened in the Hearing Room located on the first floor at the Office of the South Carolina Public Service Commission at 111 Doctors Circle, Columbia, South Carolina 29203.
- 4. BellSouth may block access on the Complainant's long distance calling, pending the aforementioned hearing date.
- 5. This Order shall remain in full force and effect until further Order of the Commission.

BY ORDER OF THE COMMISSION:

Chairman

ATTEST:

Deputy Executive Director

(SEAL)